

Civil Justice Committee

February 8, 2006 10:30 AM 214 Capitol

Committee Action

Committee Meeting Notice HOUSE OF REPRESENTATIVES

Speaker Allan G. Bense

Civil Justice Committee

Start Date and Time:

Wednesday, February 08, 2006 10:30 am

End Date and Time:

Wednesday, February 08, 2006 11:45 am

Location:

214 Capitol

Duration:

1.25 hrs

Consideration of the following bill(s):

HB 37 CS Security of Consumer Report Information by Adams HB 519 Internet Screening in Public Libraries by Kravitz

NOTICE FINALIZED on 01/27/2006 12:38 by Hay.Tracey

Civil Justice Committee 2/8/2006 10:30:00AM

Location: 214 Capitol

Attendance:

	Present	Absent	Excused
Mark Mahon (Chair)	X		
Dean Cannon	X		
Marti Coley			X
Carl Domino	X		
Arthenia Joyner			Х
Irving Stosberg	X		
John Stargel	X		
Totals:	5	0	2

Print Date: 2/8/2006 12:28 pm

Civil Justice Committee 2/8/2006 10:30:00AM

Location: 214 Capitol

Summary:

Civil Justice Committee

Wednesday February 08, 2006 10:30 am

HB 37 CS Favorable With Committee Substitute

Yeas: 5 Nays: 0

HB 519 Temporarily Deferred

Print Date: 2/8/2006 12:28 pm Page 4 of 4

Civil Justice Committee

2/8/2006 10:30:00AM

Location: 214 Capitol

HB 37 CS: Security of Consumer Report Information

X Favorable With Committee	tee Substitute				
	Yea	Nay	No Vote	Absentee Yea	Absentee Nay
Dean Cannon	X				
Marti Coley			X		
Carl Domino	X				
Arthenia Joyner			X		
Irving Slosberg	X				
John Stargel	X				
Mark Mahon (Chair)	X				
	Total Yeas: 5	Total Nays:	0		

Appearances:

Security of Consumer Report Information Michelle Jun (Lobbyist) - Proponent Consumers Union 1535 Mission St. San Francisco CA 94103 Phone: 415-431-6747

Security of Consumer Report Information Chantele Mack - Information Only Consumer Data Industry Association

Security of Consumer Report Information Brad Ashwell (Lobbyist) - Proponent Florida PIRG 926 E. Park Ave. Tallahassee FL 32301 Phone: 850-224-3321

Security of Consumer Report Information Jeff Johnson (Lobbyist) - Proponent AARP Florida 400 Covillon Parkway St. Petersburg FL 33704 Phone: 727-698-5431

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HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES

Amendment No. 1 (for drafter's use only)

Bill No. HB 37 CS

COUNCIL/COMMITTEE ACTION ADOPTED __ (Y/N) ADOPTED AS AMENDED __ (Y/N) ADOPTED W/O OBJECTION __ (Y/N) FAILED TO ADOPT __ (Y/N)

WITHDRAWN __ (Y/N)

OTHER

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Council/Committee hearing bill: Civil Justice Committee Representative Adams offered the following:

Amendment

Remove line(s) 81 and insert:

(7) A consumer reporting agency doing business in this state shall develop telephonic

HOUSE AMENDMENT FOR COUNCIL/COMMITTEE PURPOSES

Amendment No. 2 (for drafter's use only)

Bill No. HB 37 CS

COUNCIL/COMMITTEE ACTION ADOPTED __ (Y/N) ADOPTED AS AMENDED __ (Y/N) ADOPTED W/O OBJECTION __ (Y/N) FAILED TO ADOPT __ (Y/N) WITHDRAWN __ (Y/N)

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Council/Committee hearing bill: Civil Justice Committee Representative Adams offered the following:

Amendment

Remove line(s) 237-238 and insert:

(17) Any written disclosure by a consumer reporting agency, pursuant to 15 U.S.C. s. 1681g, to any consumer residing in this state shall include a



	Civil		Justice	
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HOUSE AMENDMENT FOR DRAFTING PUR	POSES ONLY
Amendment No. (may be used in Committee, but not on House	Bill No
(For filing with the Clerk, Committee and Member Amendments mus If amendment is text of another bill in Bill No Draft No Representative(s)/The Committee on Staves!	sert:
offered the following amendment: Amendment on page enove, line 211, and	insert
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TOOLD .	Action Date 2800
	R DRAFTING PURPOSES ONLY ttee, but not on House Floor) Bill No
	mber Amendments must be prepared on computer)
4	of another bill insert: Draft No.
offered the following amendment: Amendment on pagelimble, line 5	8-229, and insur:
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1655 than \$ 100	and not more.
than \$1,000.	



Commit	tee on		Justice
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Date	2	8	106

HOUSE AMENDMENT FOR DRAFTING PURPOSES ONLY (may be used in Committee, but not on House Floor) Amendment No. Bill No. (For filing with the Clerk, Committee and Member Amendments must be prepared on computer) If amendment is text of another bill insert: Bill No. _____ Draft No. ____ Representative(s)/The Committee on offered the following amendment: Amendment Remove, line 212, and insert: 100 and

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CHAMBER ACTION

The Agriculture Committee recommends the following:

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Council/Committee Substitute

Remove the entire bill and insert:

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A bill to be entitled

An act relating to security of consumer report information; creating s. 501.005, F.S.; defining "consumer report security freeze"; authorizing a consumer to place a security freeze on his or her consumer report; providing procedures and requirements with respect to the placement, temporary suspension, and removal of a security freeze on a consumer report; authorizing a consumer to allow specified temporary access to his or her consumer report during a security freeze; providing procedures with respect to such temporary access; providing for removal of a security freeze when a consumer report was frozen due to a material misrepresentation of fact by the consumer; providing applicability; prohibiting a consumer reporting agency from charging a fee to a victim of identity theft who requests a security freeze on a consumer report; authorizing consumer reporting agencies to charge a fee to place, remove, or temporarily lift a security freeze and

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CODING: Words stricken are deletions; words underlined are additions.

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to reissue a personal identification number; restricting the change of specified information in a consumer report when a security freeze is in effect; specifying applicability with respect to certain consumer reporting agencies; specifying entities that are exempt from placing a security freeze on a consumer report; providing for civil remedy; providing requirements with respect to written disclosure by a consumer reporting agency of procedures and consumer rights associated with a security freeze; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 501.005, Florida Statutes, is created to read:

501.005 Consumer report security freeze.--

(1) For purposes of this section, "consumer report security freeze" or "security freeze" means a notice placed in a consumer report that prohibits a consumer reporting agency, as defined in 15 U.S.C. s. 1681a(f), from releasing the consumer report, credit score, or any information contained within the consumer report, to a third party without the express authorization of the consumer. This section does not prevent a consumer reporting agency from advising a third party that a security freeze is in effect with respect to the consumer report.

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- (2) A consumer may place a security freeze on his or her consumer report by making a request in writing by certified mail to a consumer reporting agency.
- (3) A consumer reporting agency shall place a security freeze on a consumer report no later than 5 business days after receiving a request from the consumer.
- (4) The consumer reporting agency shall send a written confirmation of the security freeze to the consumer within 5 business days after instituting the security freeze and shall provide the consumer with a unique personal identification number or password to be used by the consumer when providing authorization for the limited release of his or her consumer report for a designated period of time during the security freeze as provided in subsection (5).
- (5) A consumer may allow his or her consumer report to be accessed for a designated period of time while a security freeze is in effect by contacting the consumer reporting agency and requesting that the freeze be temporarily lifted. The consumer must provide the following information to the consumer reporting agency as part of the request:
- (a) Proper identification as determined by the consumer reporting agency.
- (b) The unique personal identification number or password provided by the consumer reporting agency pursuant to subsection (4).
- (c) Information specifying the period of time for which the report shall be made available.

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- (6) A consumer reporting agency that receives a request from a consumer to temporarily lift a freeze on a consumer report pursuant to subsection (5) shall comply with the request no later than 3 business days after receiving the request.
- (7) A consumer reporting agency shall develop telephonic communication or any form of secure electronic media to receive and process a request from a consumer pursuant to subsection (5).
- (8) A consumer reporting agency shall temporarily lift or remove a security freeze placed on a consumer report only in the following instances:
- (a) Upon consumer request, pursuant to subsection (5) or subsection (11).
- (b) If the consumer report was frozen due to a material misrepresentation of fact by the consumer. If a consumer reporting agency intends to remove a security freeze on a consumer report pursuant to this paragraph, the consumer reporting agency shall notify the consumer in writing prior to removing the security freeze.
- (9) A third party requesting access to a consumer report on which a security freeze is in effect in connection with an application for credit or other permissible use may treat the application as incomplete if the consumer has not authorized a temporary lifting of the security freeze for the period of time during which the request is made.
- (10) If a consumer requests a security freeze, the consumer reporting agency shall disclose to the consumer all information relevant to the process of instituting, temporarily

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- lifting, and removing a security freeze and shall include the disclosure required by subsection (17).
 - (11) A security freeze shall remain in place until the consumer requests that it be removed. A consumer reporting agency shall remove a security freeze within 3 business days after receiving a request for removal from the consumer, who, upon making the request for removal, must provide the following:
 - (a) Proper identification as determined by the consumer reporting agency.
 - (b) The unique personal identification number or password provided by the consumer reporting agency pursuant to subsection (4).
 - (12) The provisions of this section do not apply to the use of a consumer report by the following persons or for the following reasons:
 - (a) A person to whom the consumer owes a financial obligation or a subsidiary, affiliate, or agent of the person, or an assignee of a financial obligation owed by the consumer to the person, or a prospective assignee of a financial obligation owed by the consumer to the person in conjunction with the proposed purchase of the financial obligation, with which the consumer has or had prior to assignment an account or contract, including a demand deposit account, or to whom the consumer issued a negotiable instrument, for the purposes of reviewing the account or collecting the financial obligation owed for the account, contract, or negotiable instrument. For purposes of this paragraph, "reviewing the account" includes activities

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- related to account maintenance, monitoring, credit line increases, and account upgrades and enhancements.
 - (b) A subsidiary, affiliate, agent, assignee, or prospective assignee of a person to whom access has been granted under this section for purposes of facilitating the extension of credit or other permissible use.
 - (c) A state agency acting within its lawful investigative or regulatory authority.
 - (d) A state or local law enforcement agency acting to investigate a crime or conducting a criminal background check.
 - (e) Any person administering a credit file monitoring subscription service to which the consumer has subscribed.
 - (f) Any person for the purpose of providing a consumer with a copy of the consumer report upon the consumer's request.
 - (g) Pursuant to a court order lawfully entered.
 - (h) The use of credit information for the purposes of prescreening as provided for by the federal Fair Credit Reporting Act.
 - (13) A consumer reporting agency shall not charge any fee to a victim of identity theft who has submitted, at the time the security freeze is requested, a copy of a valid investigative or incident report or complaint with a law enforcement agency about the unlawful use of the victim's identifying information by another person. A consumer reporting agency may charge a reasonable fee, not to exceed \$10, to a consumer who elects to place, remove, or temporarily lift a security freeze on his or her consumer report. A consumer may be charged a reasonable fee, not to exceed \$10, if the consumer fails to retain the original

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160	personal identification number or password provided by the
161	consumer reporting agency, and the agency must reissue the
162	personal identification number or password or provide a new
163	personal identification number or password to the consumer.
L64	(14) If a security freeze is in effect, a consumer
165	reporting agency shall not change any of the following official
166	information in a consumer report without sending a written
167	confirmation of the change to the consumer within 30 days after
168	the change is posted to the consumer's file:
L69	(a) Name.
L70	(b) Address.
171	(c) Date of birth.
L72	(d) Social security number.
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L74	Written confirmation is not required for technical corrections
L75	of a consumer's official information, including name and street
176	abbreviations, complete spellings, or transposition of numbers
L77	or letters. In the case of an address change, the written
L78	confirmation shall be sent to both the new address and the
L79	former address.
180	(15) The provisions of this section do not apply to the
181	following entities:
182	(a) A check services company, which issues authorizations
L83	for the purpose of approving or processing negotiable
184	instruments, electronic funds transfers, or similar methods of
L85	payment.
186	(b) A demand deposit account information service company,

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which issues reports regarding account closures due to fraud,

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- substantial overdrafts, automatic teller machine abuse, or similar negative information regarding a consumer to inquiring banks or other financial institutions for use only in reviewing a consumer request for a demand deposit account at the inquiring bank or financial institution, as defined in s. 655.005(1)(g) or (h), or in federal law.
- (c) A consumer reporting agency that acts only as a reseller of credit information by assembling and merging information contained in the database of another consumer reporting agency or multiple consumer reporting agencies and does not maintain a permanent database of credit information from which new consumer reports are produced. However, a consumer reporting agency shall honor any security freeze placed on a consumer report by another consumer reporting agency.
- (d) A fraud prevention services company issuing reports to prevent or investigate fraud.
- (16) In addition to any other penalties or remedies provided under law, a person who is aggrieved by a violation of the provisions of this section may bring a civil action as authorized by this subsection.
- (a) Any person who willfully fails to comply with any requirement imposed under this section with respect to any consumer is liable to that consumer for actual damages sustained by the consumer as a result of the failure or damages of not less than \$100 and not more than \$1,000.
- (b) Any individual who obtains a consumer report under false pretenses or knowingly without a permissible purpose is liable to the consumer for actual damages sustained by the

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consumer as a result of the failure or damages of not less than \$100 and not more than \$1,000, whichever is greater. Any person who obtains a consumer report from a consumer reporting agency under false pretenses or knowingly without a permissible purpose is liable to the consumer reporting agency for actual damages sustained by the consumer reporting agency or \$1,000, whichever is greater.

(c) Punitive damages may be assessed for willful violations of this section.

- (d) Any person who is negligent in failing to comply with any requirement imposed under this section with respect to any consumer is liable to that consumer for any actual damages sustained by the consumer as a result of the failure, plus the costs of the action together with reasonable attorney's fees.
- (e) Upon a finding by the court that an unsuccessful pleading, motion, or other paper filed in connection with an action under this subsection was filed in bad faith or for purposes of harassment, the court shall award to the prevailing party attorney's fees that are reasonable in relation to the work performed in responding to the pleading, motion, or other paper.
- (17) Any written disclosure by a consumer reporting agency to any consumer, pursuant to 15 U.S.C. s. 1681g, shall include a written summary of all rights the consumer has under this section, and, in the case of a consumer reporting agency which compiles and maintains consumer reports on a nationwide basis, a toll-free telephone number which the consumer can use to communicate with the consumer reporting agency. The information

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244	set forth in paragraph (b) of the written summary of rights must
245	be in at least 14-point boldface type in capital letters. The
246	written summary of rights required under this section is
247	sufficient if it is substantially in the following form:
248	(a) You have a right to place a "security freeze" on your
249	consumer report, which will prohibit a consumer reporting agency
250	from releasing any information in your consumer report without
251	your express authorization. A security freeze must be requested
252	in writing by certified mail to a consumer reporting agency. The
253	security freeze is designed to prevent credit, loans, and
254	services from being approved in your name without your consent.
255	(b) YOU SHOULD BE AWARE THAT USING A SECURITY FREEZE TO
256	CONTROL ACCESS TO THE PERSONAL AND FINANCIAL INFORMATION IN YOUR
257	CONSUMER REPORT MAY DELAY, INTERFERE WITH, OR PROHIBIT THE
258	TIMELY APPROVAL OF ANY SUBSEQUENT REQUEST OR APPLICATION YOU
259	MAKE REGARDING A NEW LOAN, CREDIT, MORTGAGE, INSURANCE,
260	GOVERNMENT SERVICES OR PAYMENTS, RENTAL HOUSING, EMPLOYMENT,
261	INVESTMENT, LICENSE, CELLULAR PHONE, UTILITIES, DIGITAL
262	SIGNATURE, INTERNET CREDIT CARD TRANSACTION, OR OTHER SERVICES,
263	INCLUDING AN EXTENSION OF CREDIT AT POINT OF SALE.
264	(c) When you place a security freeze on your consumer
265	report, you will be provided a personal identification number or
266	password to use if you choose to remove the freeze on your
267	consumer report or authorize the release of your consumer report
268	for a designated period of time after the security freeze is in
269	place. To provide that authorization, you must contact the
270	consumer reporting agency and provide all of the following:
271	1. The personal identification number or password.

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- 2. Proper identification to verify your identity.
- 3. Information specifying the period of time for which the report shall be made available.
- (d) A consumer reporting agency must authorize the release of your consumer report no later than 3 business days after receiving the above information.
- (e) A security freeze does not apply to a person or entity, or its affiliates, or collection agencies acting on behalf of the person or entity, with which you have an existing account, that requests information in your consumer report for the purposes of reviewing or collecting the account. Reviewing the account includes activities related to account maintenance, monitoring, credit line increases, and account upgrades and enhancements.
- (f) You have the right to bring a civil action against anyone, including a consumer reporting agency, who fails to comply with the provisions of s. 501.005, Florida Statutes, which governs the placing of a consumer report security freeze on your consumer report.
 - Section 2. This act shall take effect July 1, 2006.

Civil Justice Committee 2/8/2006 10:30:00AM

Location: 214 Capitol

HB 519: Internet Screening in Public Libraries

X Temporarily Deferred